



2020-2022

ACTION PLAN



DUFFERIN DETACHMENT

OUR VISION

Safe Communities... A Secure Ontario

OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.



OUR VALUES

Serving with
**PRIDE,
PROFESSIONALISM
& HONOUR**

Interacting with
**RESPECT,
COMPASSION
& FAIRNESS**

Leading with
**INTEGRITY,
HONESTY
& COURAGE**

Always doing the right things for the right reasons

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Message from the Detachment Commander

I am pleased to present the Dufferin Detachment 2020-2022 Action Plan. The members of Dufferin Detachment look forward to collaborating with both Orangeville and Shelburne members and citizens. The continuation of policing services will be seamless, featuring many familiar faces from the Orangeville and Shelburne Police Services. We will maintain pride and professionalism while serving you through this transition.



The OPP has launched its 2020-2022 Strategic Plan. It outlines our next steps towards becoming the organization we want to be and what and how policing services will be delivered. The OPP Strategic Plan is available on opp.ca.

We are committed to collaborating with our community partners to develop co-response models that focus on prevention, harm reduction and risk intervention strategies to improve the overall well-being of our communities.

We remain open to, and respectful of, cultural differences and the ongoing development of skills and knowledge to build mutually effective relationships. We will continue to identify opportunities to enhance our frontline officer's experience. We are vision focused - mission driven - values based.

The OPP has a new mission statement and new core values. Along with our enduring vision for Safe Communities... A Secure Ontario, our values are the basis for every decision we make and every action we take.

Dufferin Detachment is focused on public safety and law enforcement. The dedication of our members, together with the support of our municipalities will ensure our continued success in keeping our communities safe.

Terry Ward
Inspector & Detachment Commander
Dufferin Detachment, OPP

Our Detachment

The Dufferin Detachment provides policing services to the County of Dufferin. Effective February 2021, this will include all eight municipalities as the OPP took on responsibility for policing in the Town of Orangeville on the first of October 2020, and will take responsibility for policing in the Town of Shelburne near the end of February 2021.

The total population of Dufferin County is 61,735 (Census Canada 2016) and the total area encompassed within the County is 1,486 square kilometres. It is largely a rural County with three urban settlement areas, namely Grand Valley, Orangeville and Shelburne. The Town of Orangeville, the County Seat, is situated on the southern border of the County and is the largest urban centre, with just over half of the population. Although Orangeville dominates in terms of population, in area it is very small and geographically compact.

Agriculture is a strong part of the economy, including beef and dairy cattle, cash crops (e.g. potatoes) and mixed grains. Recreational activities such as skiing, fishing, hiking and equestrian activities also contribute to the local economy.

The Dufferin Detachment area population had an overall increase of 8.5 % from 2011 to 2016. This change in population varied among municipalities, with the Town of Shelburne experiencing a growth of 39.1 %, Town of Mono experiencing a growth of 14.8% and East Garafraxa Township experiencing a population decrease of 0.6%. Areas to the north and south of Dufferin also saw significant growth during this period.

Dufferin is situated between recreational areas to the north and the Greater Toronto Area to the south. As the population of surrounding areas has increased, so too has the traffic volume on Dufferin area roads. Over the months of the COVID 19 Pandemic, there continues to be an increase in motorcycles using Dufferin County roads as popular touring routes, as well as an increase in visitors to Dufferin County's many scenic trails and parks. This has resulted in increased traffic and noise levels within the County.

In recent years, the Dufferin Detachment area has also seen an increase in extreme weather. Gusting snow in winter climate has caused road closures for days and resulted in many motorists being stranded in Dufferin County. Tornadoes have also resulted in property damage and the closure of roads within the County. Local emergency services have worked together to ensure the safety of our citizens.

Traffic flows within Dufferin will continue to be impacted by construction projects and special events. The area has a number of residential construction projects set to occur throughout 2021. These factors, combined with the annual rodeo, festivals, running and cycling events may also impact traffic within the detachment area.

Our Detachment Area (map)



Action Plan Commitment Summary

The OPP's action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.

Through analysis and consultation, the following areas of focus were identified for the next three years. These are reflective of local issues; activities will be addressed, monitored and adjusted as needed.

| Crime | Roadways, Waterways and Trails | Other |
|-------------------------------|---|---|
| To address and prevent crime. | To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions. | <p>Continue our partnership with the crisis workers of the Canadian Mental Health Association in order to provide real time assistance to those in mental health crisis and those with a substance abuse disorder.</p> <p>Develop additional relationships with our community partners to identify where police resources can be diverted and leverage available resources for those in mental health crisis and those with a substance abuse disorder.</p> |
| | | To develop transfer of care protocols with relevant healthcare facilities. |
| | | To streamline collision reporting. |

Crime

Description:

The following crime priorities were identified for our 2020 - 2022 Action Plan: violent crime, illicit drugs (including opioids) and cybercrime. These priorities reflect not only local issues but provincial and regional issues as well. Illicit drug use continues to be a major concern for our communities as it is a contributing factor to other crimes such as property crimes, robberies and assaults. Opioids and the new cannabis legislation has had a significant impact on our area communities. We have seen an increase in opioid use and opioid related offences in our communities as well as an increase in illicit cannabis drug grows. Subsequent local analysis and consultation will further identify the specific areas of focus for this Detachment. Priorities will be addressed by effective management strategies combining engagement, education and enforcement. These priorities, managed within the construct of Ontario's Mobilization and Engagement Model of Community Policing will provide the foundation for sustainable community safety and the reduction of victimization.

| Commitment | Outcomes | Actions |
|---|--|--|
| <p>To address and prevent crime in our communities.</p> | <p>Continue to reduce incidents of crimes of opportunity, easily the most prevalent crimes committed in Dufferin County. These include entry and thefts from unlocked vehicles, garages, and outbuildings; purse or wallet thefts from unsuspecting shoppers, and thefts from businesses.</p> <p>Prevent/ reduce break, enter and theft occurrences.</p> <p>Seek restitution for thefts, and for damages related to property crime from convicted offenders.</p> <p>Reduce cybercrime and online victimization.</p> <p>Eliminate porch pirating.</p> | <p>Continued collaboration with social services in the County including Victims Services, Victim Witness Assistance Programs, local shelters and youth services, to provide outreach as well as a diverse range of messaging providing information and supportive resources for the community.</p> <p>Continue education and awareness around the practice of human trafficking with the intention of preventing and ending victimization.</p> <p>Continue to expand the use of mobile crisis response members to provide appropriate and timely support for those in need.</p> <p>Engage and support the local Dufferin Caledon Drug Strategy.</p> <p>Increase visibility in the community both on foot and in vehicles, therefore deterring crime of opportunity.</p> <p>Partner with local BIA and community partners to engage the community in crime prevention strategies such as Lock it or Lose it, foot patrols by Auxiliary officers with frontline patrol officers, environmental awareness campaigns combined with changes to prevent offences and reduce victimization.</p> |

| Commitment | Outcomes | Actions |
|------------|----------|--|
| | | <p>Online and in person, where possible, anti-victimization campaigns directly targeting vulnerable populations, particularly the elderly. Create video presentations for seniors that can be shared in vulnerable settings, reducing in person contact.</p> <p>Create and promote presentations to the community outlining the latest online crimes being committed. Teach strategies designed to promote safe shopping online, and provide information identifying common tactics that online criminals use such as forwarding false cheques, money laundering, and failing to provide purchased item.</p> <p>Partner with logistical companies to inform shoppers about the risks of home deliveries and how to eliminate victimization by planning for a secure delivery location.</p> |

Roadways, Waterways and Trails

Description:

Increased safety in the community is achieved when motor vehicle collisions are reduced. Past analysis and targeted enforcement has resulted in a reduction in the number of motor vehicle collisions in the past and is expected to have the same result going forward.

A continued commitment by logistical company owners and operators to the proper maintenance of vehicles, and a reduction in commercial motor vehicle related incidents is expected as a result of consistent activities by the Dufferin OPP and Central Region Traffic Management Team.

Increasing the apprehension and prosecution of violators who engage in 'Big Four' driving behaviours will lead to safer communities. The 'Big Four' are: aggressive driving, lack of seatbelts, distracted driving and impaired driving.

Partnerships will lead to collaboration and cooperation to resolve situations that may result in unsafe driving behaviours such as speeding, disobeying signs and aggressive driving.

| Commitment | Outcomes | Actions |
|--|--|---|
| <p>To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions.</p> | <p>Increased safety in the community by reducing the number of 'Big Four' behaviours, leading to safer roadways, waterways and trails.</p> | <p>Consistent analysis of traffic patterns, complaints and collisions to ensure officers are deployed in the right place, at the right time, with the right tools to have an impact on dangerous driving behaviours.</p> <p>Partner with the Central Region Traffic Team to conduct commercial motor vehicle inspections and enforcement.</p> <p>Ensure officers are trained in the areas of drug and alcohol detection and enforcement, the use of speed measuring devices, and to conduct commercial motor vehicle inspections including the use of equipment such as portable weigh scales.</p> <p>Partner with community leaders to appropriately identify non policing resolutions to traffic concerns including proper signalization, signage and speed limits.</p> |

Other Operational Commitments

Description:

Partnering with other community stakeholders is paramount in meeting the needs of our community. There are many services available and by partnering with other services, our community will not only be safer but also have a better feeling of wellness.

Dufferin OPP are committed to identifying co-response options for non-police matters, while adhering to the recommendations in the OPP Mental Health Strategy. By engaging with our community partners to develop a collaborative response to people experiencing a mental health and/or addiction-related crisis, and by increasing early referrals to mental health partners and improving our police-hospital transitions, the OPP can impact positive outcomes in our service to individuals faced with mental health and/or addiction-related challenges that affect their safety and well-being.

| Commitment | Outcomes | Actions |
|---|--|--|
| <p>Continue our partnership with the crisis workers of the Canadian Mental Health Association in order to provide real time assistance to those in mental health crisis and those with a substance abuse disorder.</p> <p>Develop additional relationships with our community partners to identify where police resources can be diverted and leverage available resources for those in mental health crisis and those with a substance abuse disorder.</p> | <p>Reduce repeat contacts between police and persons in mental health crisis and/or those with substance abuse disorder.</p> <p>Improved outcomes for individuals in crisis.</p> | <p>Involve social service stakeholders through continued officer referrals in an effort to ensure the appropriate recourses are engaged.</p> <p>Dufferin OPP will continue their collaborative relationship with the Canadian Mental Health Association in order to engage the expertise of crisis workers in developing an appropriate long term response plans for those in mental health crisis.</p> <p>We are committed continuing our partnership on the Dufferin County Situation Table that is comprised of justice system and social service stakeholders The role of this committee is to work together in ensuring that there are situation specific responses for non-police matters.</p> |
| <p>To develop transfer of care protocols with relevant healthcare facilities.</p> | <p>Reduced officer wait times to transition individuals in crisis to the appropriate service provider.</p> <p>Improved outcomes for individuals in crisis.</p> | <p>Dufferin OPP is committed to working towards reviewing and updating if necessary our Memorandum of Understanding with Headwaters Health Care Centre outlining our transfer of care protocols.</p> <p>This review and updates are necessary to understand the changes that may occur in the health care field and how this may affect any transfer of care protocols.</p> |

| Commitment | Outcomes | Actions |
|---|---|--|
| | | <p>By working collaboratively with the major healthcare facility in our detachment area our aim is to reduce officer wait times and provide patients in crisis timely and appropriate care.</p> |
| <p>To streamline collision reporting.</p> | <p>Reduce police resources at minor collisions.</p> <p>Simplified processes for the driving public.</p> | <p>Promote a Steer it and Clear it campaign for minor collisions without injuries. This will allow roads to be opened sooner and allow for police to engage alternate reporting strategies.</p> <p>Encourage officers to have a centralized reporting location during periods of poor weather.</p> |



2020-2022

ACTION PLAN

PROGRAMS & SERVICES

| | | |
|--|---|---|
| Alcohol and Gaming Enforcement | Drug Evaluation and Classification | Provincial Operations Centre |
| Asset Forfeiture | DNA Coordination | Public Order |
| Auxiliary Policing/Chaplaincy | Emergency Management | Remotely Piloted Aircraft Systems |
| Aviation/Flight Operations | Emergency Response | Repeat Offender Parole Enforcement |
| Biker Enforcement | Explosives Disposal | RIDE (Reduce Impaired Driving Everywhere) |
| Blood Stain Analysis | Federal Firearms Program Delivery | Search and Rescue |
| Breath Analysis/Drug Recognition | Federal and Provincial Road Safety Countermeasures | Security Assessments and Enquiries |
| Canine Search, Rescue, Tracking and Detection | Forensic and Identification Services | Surveillance - Electronic and Physical |
| Chemical, Biological, Radiological, Nuclear and Explosive Response | Fraud, Corruption, Economic/ Financial Crime Investigation | Tactical and Emergency Medical |
| Child Exploitation Investigation | Hate Crimes/Extremism Investigation | Tactics and Rescue |
| Civil Litigation File Coordination | Illegal Gaming Investigation | Technological Crime/ Digital Evidence Forensics and Analysis |
| Civilian Data Entry | Incident Command | Threat Assessment |
| Collision Reconstruction and Investigation | Indigenous Policing | Traffic Safety |
| Commercial Vehicles and Dangerous Goods | Information Technology | Training |
| Communications | Intelligence | Underwater Search and Recovery |
| Community Policing | Justice Officials and Dignitary Protection Services | United Nations Policing Missions |
| Community Street Crime Units | Marine, Motorized Snow and Off-road Vehicle and Motorcycle Patrol | Urban Search and Rescue United Nations Policing Missions |
| Complaint Investigation | Media Relations | Video Forensics |
| Computer-Aided Dispatch | Missing Persons and Unidentified Bodies | Violent Crime Linkage Analysis |
| Contraband Tobacco | Offender Transportation | Victim Assistance, Support and Response |
| Court Case Management | Ontario Sex Offender Registry | Weapons Enforcement |
| Crime Analysis | Organized Crime Enforcement | Witness Protection |
| Crime Gun Analysis | Physical Security Services | |
| Crime Prevention and Community Safety | Polygraph | |
| Crime Stoppers | Provincial Anti-Terrorism | |
| Criminal Investigation Services and Major Case Management | Provincial Cybercrime Strategy | |
| Crisis Negotiation | Provincial Human Trafficking Strategy | |
| Drug Enforcement | | |

The above list corresponds with the *Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99)*. The list further provides an overview of various OPP programs and services but should not be considered complete.

CONTACT THE OPP

REACH THE OPP BY PHONE

- Call 9-1-1 for emergencies
- Don't hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133
(for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

SPEAK WITH AN OFFICER IN PERSON

To arrange to meet an officer at a detachment, go to www.opp.ca to use the Local Detachment Finder and follow the prompts.

PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit www.crimestoppers.ca

REPORT ONLINE

You now have the option to report select occurrences to police from the convenience of a computer.

Visit www.opp.ca/reporting to use the Citizen Self Reporting system. Specific incidents can be reported online at your convenience without attending a detachment or waiting for an officer.

You can use this system to report:

- Driving Complaints
- Lost/missing property
- Mischief/damage to property
- Mischief/damage to vehicle
- Stolen licence plate(s) and/or validation sticker
- Theft From vehicle
- Theft

Do not use this system if this is an emergency! If it is, call 9-1-1.

9-1-1 is for police, fire, or medical emergencies only.

Every time an accidental or hang-up 9-1-1 call is received, OPP officers are dispatched.

You may be taking police officers away from a real emergency.

#KnowWhenToCall

If you've dialed in error, stay on the line and speak with the communicator. This will eliminate the need for the emergency operator to call back. As per OPP policy, officers will still be dispatched to ensure you are safe.

2020-2022

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PLAN**

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DETACHMENT**

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