

# Accessible Customer Service Feedback Form

Thank you for visiting a Town of Orangeville facility. We value all of our customers and strive to meet everyone's needs.

Let us know how we did in serving you.

**Please indicate which Town of Orangeville facility you visited.**

Town Hall	Tony Rose Memorial Sports Centre
Police Services	Mill Street Library
Alder Street Recreation Centre	Fire Department
Operations Centre	Alder Street Library

**Please tell us the date and time of your visit (yyyy-mm-dd) (hh:mm)**

**Did we respond to your customer service needs?**

Yes      No

**Was customer service provided to you in an accessible manner?**

Yes              No              Somewhat

**If you answered somewhat or no, please explain below.**

**Contact Information: Name and telephone number**

**Email address**

**Personal information contained on this form is collected pursuant to the Accessibility for Ontarians with Disabilities Act, 2005, and will be used to assist the Town in ensuring that the delivery of its goods and services to those with disabilities is provided in an effective and timely manner. Questions about this collection should be directed to the Accessibility Co-ordinator, Municipal Offices, 87 Broadway, Orangeville, ON L9W 1K1 519-941-0440 Ext. 2228 email [vdouglas@orangeville.ca](mailto:vdouglas@orangeville.ca).**