

Payable at most financial institutions on or before Sept 31, 2004.

Service At 123 Yonge Street
Regular Bill

Customer # - Account # 123456-123456789
Due Date Sept 31, 2004
Amount Due \$138.87
Amount Paid

Mr. and Mrs. John Doe
 123 Yonge Street
 ORANGEVILLE, ON A1B 2C3

1.5% per month late payment charge will apply on unpaid amounts

005303300754000200401150000120140000118360

Energy Usage

Account #
123456-123456789

Service At
123 Yonge St.

Class
Residential

Service	Meter #	Current Read Date	Current Reading	Previous Reading	Multiplier	Actual Usage	Billed Usage	Status
kWh	1234	2004/09/01	86684.00	85684.00	1	1000.00	1039.40	Regular
Water	123456789	2004/09/01	373.50		1	15.50	15.50	Regular

Adjustment Factor = 1.0394

ACCOUNT SUMMARY

New Transactions

Charges

Previous Bill	\$130.00
Payment-Thank you	\$130.00CR
Balance Forward:	\$0.00

Your Electric Charges:

1. Electricity

Fixed Electricity Charge @ 4.7	715.06	0.04700	\$33.61
Fixed Electricity Charge @ 5.5	324.34	0.05500	\$17.84

2. Delivery

\$37.85

3. Regulatory Charges

\$ 6.68

4. Debt Retirement Charge

\$7.00

\$102.98

5. Other Charges:

Late Penalty Charge * \$0.08

* - GST (R86463 9562) \$7.21

Your Total Electric Charges: \$110.27

Your Water Charges

Metered Water/Sewer Charge 15.50 15.50 1.26000 \$18.60

Water/Sewer Supply Charge \$10.00

Your Total Water Charges: \$28.60

Summary of New Charges: \$138.87

Total Current Charges: \$138.87

Energy Consumption History			
Date	Days	kWh	kWh/Day
2004/09/01	29	1000	34.5

Explanation of Charges on the New Bill Print

1. Electricity Charges – This is the cost of electricity supplied to you during the billing period and is the part of the bill that is subject to competition. The electricity consumed is multiplied by the adjustment factor*. Orangeville Hydro collects this money and pays this amount directly to our suppliers.

Charges included in this category are: Fixed Electricity Charges.

*** Adjustment Factor** – When electricity is delivered over a power line, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to the customer's home or business. The Adjustment Factor accounts for these losses.

2. Delivery - These are the costs of delivering electricity from generating stations across the Province to Orangeville Hydro then to your home or business. This includes the costs to maintain the transmission and distribution lines, towers and poles and operate provincial and local electricity systems. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use.

Charges included in this category are: Distribution Charge, Transmission Network, Transmission Connection and Service Charge.

3. Regulatory Charges – Are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

Charges included in this category are: Wholesale Market Service and SSS Admin Fee.

4. Debt Retirement Charge – The debt retirement charge pays down the debt of the former Ontario Hydro.

Charges included in this category are: Debt Retirement.

5. Other Charges – All other charges that are not included in the above categories. E.g. Penalty Charges.

The explanation of these charges appear on the back of your bill.

